

FM RIDE SOURCE



A directory of specialized transportation services in the Fargo-Moorhead metro area

FMridesource.com
701-476-5967

July 2017

Table of Contents

| | |
|---|---|
| Development of FM Ride Source | 1 |
| 2-1-1 | 2 |
| Community Resources for Information, Outreach, and Advocacy..... | 3 |

Lift or Ramp Equipped

| | |
|--|----|
| 1 Priority Transportation..... | 4 |
| Anytime Transportation | 5 |
| CareAVan | 6 |
| FM Mobility Care..... | 7 |
| Handi-Wheels Transportation | 8 |
| Lakes Medi-Van Inc..... | 10 |
| MATBUS Fixed Route..... | 11 |
| MAT (Metro Area Transit) Paratransit | 13 |
| Ready Wheels | 17 |
| Transit Alternatives..... | 18 |

No Lift or Ramp

| | |
|-------------------------------------|----|
| Doyles Yellow Checker Cab, Inc..... | 20 |
| FM Taxi | 21 |
| Lucky 7 Taxi Service Inc..... | 22 |
| Metro Senior Ride | 23 |
| Uber & Lyft | 24 |

Intercity Public Transit

| | |
|-----------------------|----|
| Jefferson Lines | 25 |
|-----------------------|----|

Regional Transportation Providers

| | |
|--------------------|----|
| North Dakota | 26 |
| Minnesota | 28 |

Development of FM Ride Source

The FM Ride Source Directory provides the metropolitan area of Fargo and West Fargo, North Dakota and Moorhead and Dilworth, Minnesota with a list of transportation services primarily for people with disabilities and people over age 60. All of the transportation services, including private transportation providers and government supported transit, are available to the public. This information is also available at www.fmridesource.com.

The FM metropolitan area is a regional medical center and a hub of human and social services. The population needing access to these services is growing and transportation is an important part of living independently. This directory is designed to make it easier to find all of the specialized transportation options in one place.

FM Ride Source was first printed in 2010 in place of the Directory of Transportation Services published annually by Fargo-Moorhead Metropolitan Council of Governments (MetroCOG) since 1978. This is a joint mobility management project of Fargo-Moorhead Metro Area Transit (MATBUS) and MetroCOG. MATBUS is jointly operated by the Cities of Fargo and Moorhead. Any questions or comments may be directed to the MATBUS Mobility Manager at **701-476-5967**.

The information in this directory may change between printings. It is best to contact the transportation provider for the most up to date information regarding their service.

While the cities of Fargo and Moorhead strive to make the information in this directory as timely and accurate as possible, the cities of Fargo and Moorhead make no claims, promises, or guarantees about the accuracy,

completeness, or adequacy of the contents of this document, and expressly disclaims liability for errors and omissions in the contents of this document. No warranty of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, or fitness for a particular purpose.

References in this directory to any specific commercial product, process, or service, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation, or favoring by the cities of Fargo or Moorhead.

2-1-1

We are pleased to partner with FirstLink to include 2-1-1 as a resource for people seeking a list of transportation options - as well as information on other community services - 24 hours a day/7 days a week.

All you have to do is press 2-1-1 on your telephone and you will discover contact information for specialized transportation and health and human service providers in the area. 2-1-1 callers in North Dakota and Clay County, Minnesota will be connected to FirstLink HotLine, which provides confidential listening and support in addition to information and referral. You can call 2-1-1 anytime 24 hours a day/7 days a week. Explore the FirstLink database by clicking the Community Resources button at **www.myfirstlink.org**.

Contact information only is provided when calling 2-1-1. *You will be responsible for calling the transportation provider if you want to arrange a ride to your destination.*

2-1-1 also offers Active Military member support, Veteran support and Military Family member support. In addition, call specialists are trained in crisis intervention. If you or someone you know is suicidal, please call the National Suicide Prevention Lifeline at 1-800-273-8255 (TALK).

Community Resources for Information, Outreach, and Advocacy

Freedom Resource Center for Independent Living:

People with disabilities in the FM area and throughout the surrounding ND/MN region, call 701-478-0459. Ask about home ramp building programs and other resources in the metro area.

Lakes and Prairies Community Action Partnership:

Moorhead and Dilworth senior citizens, call 218-291-5857.

Valley Senior Services: Fargo and West Fargo senior citizens, call 701-293-1440.

NDAD (North Dakota Association for the

Disabled): Fargo, West Fargo, Moorhead individuals of all ages. Financial assistance for individuals with physical disabilities needing accessible transportation. Call 701-281-8215 for a financial assistance application.

1 Priority Transportation

Contact: 701-850-9229
Mon-Fri, 8:00am - 6:00pm

Email: 1prioritytransportation@gmail.com

Service Hours: Mon-Fri, 6:00am - 6:00pm
Weekends - by appointment

Purpose: Non-emergency wheelchair and stretcher transportation service.

Type of Service: Individual service directly from origin to destination.

Required Notice: Advance scheduling is preferred to guarantee times and availability of drivers, but is not required.

Eligibility Requirements: No paperwork for Private Pay. If Medical Assistance, need authorization.

Cost of Ride

| | |
|---------------------------------|--------------------------|
| Metro Area Wheelchair User Trip | |
| One-way | \$20.00 |
| Round trip | \$40.00 |
| Weekend | +\$10.00 |
| Hospital discharge | \$30.00 |
| Out of town | \$20.00 + \$2.50/mile |
| ND Medicaid | Yes |
| MN Medicaid | No |
| Cost for PCA | None |

Vehicle Type: Vans with ramps and stretcher vans.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from the riders location with the building and assistance with packages. Driver does not assist with stairs.

Anytime Transportation

Contact: 701-232-3322
Mon-Fri, 7:00am - 5:00pm

Service Hours: Mon-Thu, 5:00am - 9:00pm
Fri, 5:00am - 6:00pm
Sat, 5:00am - 5:00pm
24-hour stretcher service
Scheduled wheelchair*

Purpose: Non-emergency stretcher and wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Required Notice: Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

Cost of Ride

| | |
|--------------------|--------------------------|
| Metro Area | |
| One-way | \$20.00 |
| Round trip | \$40.00 |
| Hospital discharge | \$30.00 |
| Out of town | \$20.00 + \$2.50/mile |
| ND Medicaid | Yes |
| MN Medicaid | Yes |
| Cost for PCA | None |

Vehicle Type: Vans with ramps and stretcher vans.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from the rider's location within the building and assistance with packages.

* Rides need to be scheduled before 5:00pm Mon-Fri.

CareAVan

Contact: 701-235-6699 or 800-500-6699
24 Hours a Day, 7 Days a Week

Email: careavan2626@gmail.com

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Non-emergency stretcher and wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Required Notice: Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

Cost of Ride

| | |
|---------------------------------|-----------------------|
| Metro Area Wheelchair User Trip | |
| One-way | \$25.00 |
| Round trip | \$50.00 |
| Metro Area Stretcher Trip | |
| One-way | \$70.00 |
| Round trip | \$140.00 |
| Out of Town Wheelchair Trip | \$25.00 + \$2.50/mile |
| Out of Town Stretcher Trip | \$70.00 + \$2.50/mile |
| ND Medicaid | No |
| MN Medicaid | No |
| Cost for PCA | None |

Vehicle Type: Mini Vans with ramps and stretcher only vans.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from rider's location within the building and assistance with packages.

Other: Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information.*

FM Mobility Care

Contact: 701-235-5450
24 Hours a Day, 7 Days a Week

Website: www.fmmobilitycare.com

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Non-emergency wheelchair and stretcher transportation service.

Type of Service: Individual service directly from origin to destination.

Required Notice: Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

Cost of Ride

| | |
|-------------------------|---------------|
| One-way | \$20.00 |
| Round trip | \$40.00 |
| Out of town trips | + \$2.33/mile |
| ND Medicaid | Yes |
| MN Medicaid | Yes |
| Cost for PCA | None |
| Cost to bring one guest | None |

Vehicle Type: Vans with wheelchair lifts.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from the rider's location within the building and assistance with packages. Drivers do not assist with stairs.

Other: Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information.*

Handi-Wheels Transportation

Contact: 701-232-3231
Mon-Fri, 9:00am - 5:00pm

Email: tonna@handi-wheels.org
Mon-Fri, 9:00am - 5:00pm

Website: www.Handi-Wheels.org

Service Hours: Mon-Fri, 6:00am - 6:00pm
Sat, 3:00pm - 6:00pm

Purpose: Non-emergency wheelchair transportation service and ND Medicaid transportation.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

Required Notice: Reservations are required by noon the day before the scheduled ride. Rides scheduled for Monday must be called in by noon Friday.

Eligibility Requirements: *Regular Ride or Medical Ride:* Passenger must have a physical, cognitive, or emotional disability. *Medicaid Ride to Access Medical Care:* Rider must be Medicaid eligible. Rides are provided free-of-charge to the passenger and Medicaid is billed on their behalf. If there is client recipient liability, the passenger will be billed \$15 per trip.

Cost of Ride

| | |
|----------------------|---------|
| Regular One-way | \$11.00 |
| Regular Round trip | \$22.00 |
| Non-Medicaid Medical | |
| One-way | \$15.00 |
| Round trip | \$30.00 |
| ND Medicaid | Yes |
| MN Medicaid | No |
| Cost for PCA | None** |

** Only one personal care attendant allowed per passenger.

Vehicle Type: Vans with wheelchair lifts. Weight limit for lift is 600 pounds.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from the rider's location and assistance with packages.

Lakes Medi-Van Inc.

Contact: 218-847-1729
24 Hours a Day, 7 Days a Week

Email: dlmedivan@hotmail.com

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: To service people with disabilities.

Type of Service: Non-Emergency medical transportation.

Required Notice: 24 Hours Notice.

Eligibility Requirements: No paperwork if Private Pay. If Medical Assistance, need authorization.

Cost of Ride

| | |
|--|--|
| Fargo-Moorhead and Rural MN Wheelchair | |
| One-way | \$25.00 + \$3.10/mile |
| Round trip | \$25.00 + \$2.10/mile |
| 7 County Twin Cities Metro Area Wheelchair | |
| One-way | \$35.00 + \$3.10/mile |
| Round trip | \$35.00 + \$2.20/mile |
| After Hours Trip | \$45.00 + \$3.10/mile (each way) |
| Fargo-Moorhead and Rural MN Stretcher | \$70.00 loading fee + \$20 attendant fee + \$3.10/mile |
| 7 County Twin Cities Metro Area Stretcher | \$80.00 loading fee + \$30 attendant fee + \$3.10/mile |
| ND Medicaid | Stretcher Only |
| MN Medicaid | Yes |
| Cost for PCA | None |

Vehicle Type: Mini-Vans with lifts and ramps.

Lifts/Ramps: Yes.

Driver Assistance Provided: Door-thru-door assistance.

MATBUS Fixed Route

- Contact:** 701-232-7500
Mon-Fri, 6:00am - 11:15pm
Sat, 7:00am - 11:15pm
- Email:** transit@matbus.com
- Website:** www.matbus.com
- Service Hours:** Mon-Fri, 6:15am - 11:15pm
Sat, 7:15 am - 11:15pm

Purpose: Buses that travel on predetermined or fixed routes on regular schedules in Fargo, West Fargo, Moorhead and Dilworth.

Type of Service: Public Transit System.

Required Notice: Printed and online bus schedules identify when the buses will be on specific routes.

Eligibility Requirements: Discount fare available for people with disabilities, people age 60 and older, and Medicare card holders. Show the driver a Medicare card (red, white and blue card) or a MATBUS special user card for a discounted fare.

Applications for a special user card are available online or at the MATBUS Ground Transportation Center (GTC) located at:

502 NP Ave
Fargo ND 58102
Call: 701-232-7500

Free rides for veterans with a "Service Connected" picture ID.

Continued on next page

MATBUS Fixed Route CONTINUED

Cost of Ride

| | |
|--|---------------|
| Adult Ride | |
| Single Ride | \$1.50 |
| 30 Day Pass | \$40.00 |
| Discount Ride | |
| Single Ride | \$0.75 |
| 30-day Pass | \$26.00 |
| Elderly 60+ | |
| Disabled | |
| Youth | |
| Medicare Card Holders | |
| Free Ride | |
| Child (birth to preschool) | Free w/ adult |
| Disabled veterans | Free*** |
| NDSU, MSUM, MSCTC, and Concordia U-Pass | Free*** |
| ND Medicaid | No |
| MN Medicaid | No |
| Cost for PCA | None**** |

*** Must have "Service Connected" or current college I.D.

**** If determined necessary by a medical professional. Approval for a PCA must be designated on the rider's special user card.

Vehicle Type: Buses with ramps and wheelchair securements.

Lifts/Ramps: Yes.

Driver Assistance Provided: Required to secure wheelchair or scooter in the bus. Will call out stops and main intersections over the internal loudspeaker upon request.

MAT (Metro Area Transit) Paratransit

Contact: 701-235-4464
Mon-Fri, 8:00am - 4:30pm

Email: paratransit@matbus.com
Mon-Fri, 8:00am - 4:30pm

Website: www.matbus.com

Service Hours: Mon-Fri, 6:00am - 11:15pm
Sat, 7:00am - 11:15pm
Sun, 7:00am - 5:00pm

Purpose: Non-emergency lift equipped transportation service for people who are functionally unable to use the MATBUS fixed route in Fargo, West Fargo, Moorhead and Dilworth.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

Required Notice: Reservations must be made at least one day before the scheduled ride. Reservations are accepted up to seven days prior to the scheduled ride.

Eligibility Requirements: A person who is functionally able to use the fixed route bus, which includes getting to the bus stop (including with a mobility device), using the ramp equipped bus, and navigating the fixed route system, might not be eligible for Paratransit.

Applications are available online and at:

Metro Area Transit (MATBUS)
650 23rd St N
Fargo ND 58102

Continued on page 16

| Quick Reference Guide | | | | | | | | |
|---------------------------------|---------------------------------|----------------------------------|--|-------------------|-------------|-------------|---|--|
| Transportation Provider | Phone Number | Office Hours | Service Hours | Vehicle Lift/Ramp | ND Medicaid | MN Medicaid | Cost within Metro Area | Eligibility Req. |
| 1 Priority Transportation | 701-850-9229 | Mon-Fri 8:00am - 6:00pm | Mon-Fri 6:00am - 6:00pm Weekends - by appointment | Yes | Yes | No | One Way: \$20, Round Trip: \$40 Weekend: +\$10 Hospital Discharge: \$30 Out Of Town: \$20 + \$2.50/mi | No paperwork for private pay. If medical assistance, need authorization |
| Anytime Transportation | 701-232-3322 | Mon-Fri 7:00am - 5:00pm | Mon-Thu, 5:00am - 9:00pm Fri, 5:00am - 6:00pm Sat, 5:00am - 5:00pm | Yes | Yes | Yes | One Way: \$20 Round Trip: \$40 Hospital Discharge: \$30 | No |
| CareAVan | 701-235-6699 or 800-500-6699 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | Yes | No | No | Wheelchair One Way: \$20 Wheelchair Round Trip: \$40 Stretcher One Way: \$60 Stretcher Round Trip: \$120 | No |
| Doyles Yellow Checker Cab, Inc. | 701-235-5535 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | No | Yes | No | \$4.50 + \$1.60/mile | No |
| FM Mobility Care | 701-235-5450 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | Yes | Yes | Yes | One Way: \$20 Round Trip: \$40 | No |
| FM Taxi | 701-353-2222 | | 24 Hours | No | Yes | Yes | \$4.50 + \$1.55 per mile | No |
| Handi-Wheels Transportation | 701-232-3231 | Mon-Fri 9:00am - 5:00pm | Mon-Fri, 6:00am - 6:00pm Sat, 3:00pm - 6:00pm | Yes | Yes | No | Medical One Way: \$11.00 Medical Round Trip: \$22.00 | Yes |

| Service | Local: | Hours | Days | Stretcher | Yes | No | Yes | No | Varies | No |
|--|--|--|--|-------------------|-----|-----|-----|-----|---|------------------------------|
| Jefferson Lines | 701-293-1222 Toll Free: 800-451-5333 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | | Yes | No | Yes | No | Varies | No |
| Lakes Medi-Van Inc. | 218-847-1729 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | Stretcher Only | Yes | Yes | Yes | Yes | | Yes |
| Lucky 7 Taxi Service Inc. | 701-235-1717 | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | | No | No | No | No | \$4.50 + \$1.60/mile. + \$0.50/additional person | No |
| MATBUS Fixed Route | 701-232-7500 | Mon-Fri 6:00am - 11:15pm Sat 7:00am - 11:15pm | Mon-Fri, 6:15am - 11:15pm Sat, 7:15 am - 11:15am | | Yes | No | Yes | No | Single ride \$1.50 Discount Single Ride: \$0.75 | For discount ride only |
| MAT (Metro Area Transit) Paratransit | 701-235-4464 | Mon-Fri 8:00am - 4:30pm | Mon-Fri, 6:00am - 11:15pm Sat, 7:00am - 11:15am Sun, 7:00am - 5:00pm | | Yes | No | Yes | No | \$3.00 | Yes |
| Metro Senior Ride | 701-356-7433 | Mon-Fri 7:00am - 5:30pm | Mon-Fri, 7:15am - 4:00pm <i>West Fargo and Moorhead/Dilworth Fargo</i> Mon-Fri, 7:15am - 5:30pm, | | No | No | No | No | Aged 60+: \$3.00 | Yes |
| Ready Wheels | 701-364-1700 | 24 Hours a Day, 7 Days a Week | Mon-Sat, 6:00am - 6:00pm | | Yes | No | Yes | Yes | \$25.00 | No |
| Transit Alternatives | 218-998-3002 or 1-866-998-3002 | Mon-Fri 7:00am - 6:00pm | Mon-Fri, 6:00am - 6:00pm | | Yes | No | Yes | No | Varies | No |
| Uber & Lyft | | 24 Hours a Day, 7 Days a Week | 24 Hours a Day, 7 Days a Week | | No | No | No | No | Uber: \$2.00 + \$0.25/minute + \$1.50/mile Lyft: \$1.50 + \$0.25/minute + \$.75/mile | Yes |

MAT (Metro Area Transit) Paratransit CONTINUED

Eligibility can be permanent, temporary, or conditional and is determined within three weeks of receiving a complete application and verification from an approved professional.

Cost of Ride

| | |
|----------------|--------|
| One-way | \$3.00 |
| ND Medicaid | No |
| MN Medicaid | No |
| Cost for PCA | None |
| Cost for guest | \$3.00 |

Vehicle Type: Lift equipped vans. Lift weight limit is 800 pounds.

Lifts/Ramps: Yes.

Driver Assistance Provided: Door through first door service and assistance with two packages.

Ready Wheels

Contact: 701-364-1700
24 Hours a Day, 7 Days a Week

Website: www.fmambulance.com

Service Hours: Mon-Sat, 6:00am - 6:00pm

Purpose: Non-emergency wheelchair transportation service.

Type of Service: Individual service directly from origin to destination.

Required Notice: Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

Cost of Ride

| | |
|--------------|---------|
| One-way | \$25.00 |
| ND Medicaid | No |
| MN Medicaid | Yes |
| Cost for PCA | None |

Vehicle Type: Vans with lifts. Lift weight limit is 800 pounds.

Lifts/Ramps: Yes.

Driver Assistance Provided: Assistance to/from the rider's location within the building.

Transit Alternatives

Contact: 218-998-3002 or 1-866-998-3002
Mon-Fri, 7:00am - 6:00pm

Website: www.paiff.org

Service Hours: Mon-Fri, 6:00am - 6:00pm

Purpose: Commuter service to Fargo-Moorhead MATBUS Ground Transportation Center and grocery shopping trips from senior housing developments in Moorhead and Dilworth. More services may be added in the future.

Type of Service: Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination. Grocery shopping trips are scheduled on a weekly basis from senior housing developments in Moorhead and Dilworth.

Required Notice: No notice for Clay County. Two days notice for Otter Tail County.

Eligibility Requirements: None

Cost of Ride

See table on next page.

| | |
|-------------|----|
| ND Medicaid | No |
|-------------|----|

| | |
|-------------|----|
| MN Medicaid | No |
|-------------|----|

| | |
|--------------|------|
| Cost for PCA | None |
|--------------|------|

Vehicle Type: Buses with lifts. Weight limit for lift is 600 pounds.

Lifts/Ramps: Yes.

Driver Assistance Provided: Door to first door service.

Routes:

Highway 10 Commuter Route:

Departs Detroit Lakes Kmart at 6:05am (\$5.00 each way)

Departs Audubon at 6:15am (\$4.90 each way)

Departs Lake Park at 6:20am (\$4.75 each way)

Departs Hawley at 6:30am (\$4.25 each way)

Departs Glyndon at 6:40am (\$3.00 each way)

Departs Dilworth at 6:45am (\$2.00 each way)

Arrives at MATBUS GTC at 7:00am

Departs GTC at 7:05am to the Veterans Administration (VA)

Return Rides Depart GTC at 5:00pm

I94 Commuter Route:

Departs Fergus Falls Shopko at 5:37am (\$5.00 each way)

Departs Fergus Falls Walmart at 5:48am (\$5.00 each way)

Departs Rothsay Truck Stop at 6:08am (\$3.50 each way)

Departs Barnesville Cenex at 6:27am (\$3.00 each way)

Departs Sabin Trinity Lutheran at 6:45am (\$2.50 each way)

Arrive at MATBUS GTC at 7:05am

Departs GTC at 7:07am to Veterans Administration

Return Rides Depart GTC at 5:07pm

Moorhead Sunday Route:

Please call for more information.

Doyles Yellow Checker Cab, Inc.

Contact: 701-235-5535
24 Hours a Day, 7 Days a Week

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Taxi service in the Fargo-Moorhead metro area.

Type of Service: Individual service directly from origin to destination.

Required Notice: One Hour in advance.

Eligibility Requirements: None.

Cost of Ride

\$4.50 + \$1.60 per mile

| | |
|-------------|-----|
| ND Medicaid | Yes |
|-------------|-----|

| | |
|-------------|----|
| MN Medicaid | No |
|-------------|----|

| | |
|--------------|-------------------|
| Cost for PCA | \$1.00 per person |
|--------------|-------------------|

Vehicle Type: Mini Vans.

Lifts/Ramps: No.

Driver Assistance Provided: None.

FM Taxi

Dispatch Phone: 701-353-2222

Service Hours: 24 Hours

Purpose: Taxi Services for the Fargo, Moorhead, and to surrounding areas if needed.

Type of Service: Transportation for individuals from their origin to their requested destinations.

Required Notice: anywhere from 10 mins to 1 hour. Advanced scheduling accepted.

Eligibility Requirements: None. Rides From hotels to airports 10% discount

Cost of Ride

\$4.50 + \$1.55 per mile

Wait Time

\$0.66 per min. or
\$40.00 an hour

ND Medicaid

Yes

MN Medicaid

Yes

Cost for PCA

\$1.00

Children 12 and under free.

Vehicle Type: Vary. Let us know if you have a preference.

Lifts/Ramps: No.

Driver Assistance Provided: limited and varies on driver. If there is a special need please inform us.

Lucky 7 Taxi Service Inc.

Contact: 701-235-1717
24 Hours a Day, 7 Days a Week

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Taxi service in the Fargo-Moorhead metro area.

Type of Service: Individual service directly from origin to destination. Airport service provided daily.

Required Notice: Service within one hour of call. Advanced scheduling is accepted.

Eligibility Requirements: None. Senior citizens and college students with a college ID qualify for a 10% discount.

Cost of Ride

\$4.50 + \$1.60 per mile*****

ND Medicaid No

MN Medicaid No

Cost for PCA \$0.50 per person

***** Add \$0.50 for each additional person who shares the ride. Children under age 12 ride free with paying adult.

Vehicle Type: Lincoln Town Cars and mini vans (no ramps).

Lifts/Ramps: No.

Driver Assistance Provided: Assistance to/from the rider's location within the building and assistance with packages.

Other: Lucky 7 Limousine Service has three lift equipped vehicles with seating capacity for 14 to 24 passengers. Call 701-232-8763 for more information.

Metro Senior Ride

Metro Senior Ride Service can accommodate medical, dental and eye appointments, shopping, visiting and other personal needs on a first-call, first-serve basis.

Please call 3-5 days in advance to ensure your ride reservation. We look forward to your call.

Contact: 701-356-7433

Office Hours:

Mon-Fri, 7:00am - 4:30pm

Ride Hours: For Fargo, Moorhead, Dilworth and West Fargo begin at 7:30am. *Call by 4:00pm for ride home.*

Fares: \$3.00 per one way ride
\$1.00 per one way ride *to any of our Valley Senior Services dining sites.*

Punch Cards: 10 punch for \$30 • 20 punch for \$60

Website: www.valleyseniorservices.org

Purpose: Door to door transportation for people age 60 and over.

Eligibility Requirements: Must be age 60 or older for discounted fare of \$3.00. Individual must be able to walk and enter vehicle under their own power.

Cost of Ride

| | |
|------------------------|---------|
| People Age 60 and Over | \$3.00 |
| General Public | \$23.00 |
| ND Medicaid | No |
| MN Medicaid | No |
| Cost for PCA | None |

Vehicle Type: Mini Vans

Lifts/Ramps: No.

Driver Assistance Provided: Door to door service.

Uber & Lyft

Contact: 24 Hours a Day, 7 Days a Week

Email: support@uber.com
24 Hours a Day, 7 Days a Week

Website: www.uber.com
www.lyft.com/cities/fargo-nd

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Uber and Lyft are smart-phone apps that allow you to request a ride at the touch of a button.

Type of Service: On-demand transportation.

Required Notice: Uber: 5-10 minutes before ride is needed. **Lyft:** You can schedule a ride to arrive up to 7 days before your pickup window.

Eligibility Requirements: Users need to set up an account with a credit card on file.

Cost of Ride

Uber: \$2.00 + \$0.25/minute + \$1.50/mile

Lyft: \$1.50 + \$0.25/minute + \$.75/mile

| | |
|-------------|----|
| ND Medicaid | No |
|-------------|----|

| | |
|-------------|----|
| MN Medicaid | No |
|-------------|----|

| | |
|--------------|------|
| Cost for PCA | None |
|--------------|------|

Vehicle Type: Uber: 4-door sedans, 2005 and newer.

Lyft: Cars have 4 external door handles and at least five total seat belts.

Lifts/Ramps: No.

Driver Assistance Provided: Varies.

Jefferson Lines

Contact: Local: 701-293-1222
Toll Free: 800-451-5333
24 Hours a Day, 7 Days a Week

Email: info@jeffersonlines.com
24 Hours a Day, 7 Days a Week

Website: www.JeffersonLines.com

Service Hours: 24 Hours a Day, 7 Days a Week

Purpose: Intercity bus transportation serving 13 Midwest states with connections to points and places across the continental United States, Canada, and Mexico.

Type of Service: Coach and Charter bus transportation service.

Required Notice: Make reservations online at www.JeffersonLines.com or by calling 800-451-5333.

Eligibility Requirements: None. People age 62 and over are eligible for a 5% discount.

Cost of Ride

Varies

ND Medicaid No

MN Medicaid No

Cost for PCA

Companions may receive a 25% discount on tickets if purchased three days in advance

Vehicle Type: Buses.

Lifts/Ramps: Yes.

Driver Assistance Provided: Boarding/de-boarding buses, luggage, transfers, and storage and retrieval of mobility devices.

North Dakota

Benson County Transportation:

Phone: 701-438-2192

Community of Care Cass County:

(Serving rural Cass County North Dakota)

Casselton Office: Phone: 701-347-0032

Toll Free: 866-347-0032

Arthur Office: Phone 701-967-8502

Toll Free: 877-815-8502

Website: www.communityofcarend.com

Email: rebecca@communityofcarend.com

Rides are available Monday through Friday dependent on volunteers' availability.

James River Community Center (Jamestown):

(Stutsman, Wells and Sheridan Counties)

Phone: 701-252-2882

Website: www.jamesriverseniors.org

Email: jrsc@csicable.net

No Moorhead service; mainly for medical appointments and shopping trips to Fargo.

Nelson County Transit:

Phone: 701-322-5557

Toll Free: 800-747-4782

Email: caroljoynct@gmail.com

We go to Fargo the third Friday of each month.

Pembina County Meals and Transportation:

Phone: 701-454-6586

Email: pcmt@polarcomm.com

Rides for medical appointments upon request.

South Central Adult Services: (Barnes, LaMoure, Foster, Logan, McIntosh, Griggs and Emmons Counties)

Main Office and Valley City:

Phone: 701-845-4300

Toll Free: 800-472-0031

Valley City Taxi: 701-840-1406

LaMoure County: 701-883-5088

Foster County: 701-652-3257

Logan, McIntosh and Emmons Counties:

701-731-0072

Griggs County: 701-789-7155

Website: www.southcentralseniors.org

Email: pat@southcentralseniors.org

A vehicle from Valley City travels from Valley City to Fargo five days per week. If requested, the bus will stop in Tower City, Buffalo and Casselton. Reservations must be made the day prior to traveling to Fargo.

Valley Senior Services:

Main office: Phone: 701-293-1440

Toll Free: 877-827-1916

Cass County: 701-356-7433 or 877-827-1916

Grand Forks: 701-636-5953 or 800-845-1715

Ransom County: 701-683-3131 or 877-857-3743

Richland County: 701-642-3033

Sargent County: 701-683-3131 or 877-857-3743

Steele County: 701-636-5953 or 800-845-1715

Trail County: 701-636-5953 or 800-845-1715

Website: www.valleyseniorservices.org

Email: info@valleyseniors.org

Walsh County Public Transit:

Phone: 701-284-7980

Email: pl1@polarcomm.com

We go to Fargo the second Monday of each month.

Minnesota

NorthLink Mobility:

Phone: 320-333-1594

Website: www.northlinkmobility.com

Email: george@northlinkmobility.com

Non-ambulance stretcher transport.

Paul Bunyan Transit:

(Beltrami, Lake of the Woods and Roseau Counties)

Bemidji 218-751-8765

Roseau & Warroad 218-463-3238

Baudette 844-452-0307

Website www.paulbunyantransit.com

Email info@paulbunyantransit.com

Rainbow Rider Transit:

(Douglas, Grant, Pope, Stevens, Todd, and Traverse Counties)

Phone: 320-283-5061

Toll Free: 800-450-7770

Website: www.rainbowriderbus.com

Rides upon request only.

Transit Alternatives:

(Clay, OtterTail and Wilken Counties as well as Fargo-Moorhead)

Phone: 218-998-3002

Toll Free: 866-998-3002

Tri-Valley Opportunity Council, T.H.E Bus:

(Mahnomen, Red Lake, Norman, Polk, Marshall, Pennington, Kittson and Clearwater Counties)

Phone: 218-935-2560

Toll Free: 800-201-3432

Website: www.tvoc.org

Email: transit@tvoc.org

Funding for this document is provided by the City of Moorhead, City of Fargo, Minnesota and North Dakota Departments of Transportation, Federal Transit Administration, and Federal Highway Administration. The contents of this document reflect the views of the authors, who are responsible for the facts and accuracy of the data presented. The contents do not necessarily reflect the policies of the state and federal Departments of Transportation.




Contact the MATBUS Mobility Manager at **701.476.5967** or **transit@matbus.com** to request additional directories or this directory in an alternative format.

Statement of Non-Discrimination: The Cities of Fargo, North Dakota, and Moorhead, Minnesota, operate MATBUS programs and services without regard to race, color and national origin in compliance with Title VI of the Civil Rights Act. MATBUS also pledges to provide access to all its programs, services, and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. If you feel you have been discriminated against by MATBUS and wish to file a written complaint under Title VI, you should file the complaint within 180 days following the alleged discriminatory action. Contact MATBUS by calling 701-241-8140, by mail at 650 23rd Street North, Fargo, ND, or obtain a complaint form online at www.matbus.com.



FM Ride Source



FMridesource.com
701-476-5967