# FM RIDE SOURCE



A directory of specialized transportation services in the Fargo-Moorhead metro area

FMridesource.com701-476-5967

July 2017

# **Table of Contents**

Development of FM Ride Source1
2-1-12
Community Resources for
Information, Outreach, and Advocacy3
Lift or Ramp Equipped
1 Priority Transportation4
Anytime Transportation5
CareAVan6
FM Mobility Care7
Handi-Wheels Transportation8
Lakes Medi-Van Inc10
MATBUS Fixed Route11
MAT (Metro Area Transit) Paratransit13
Ready Wheels17
Transit Alternatives
No Lift or Ramp
Doyles Yellow Checker Cab, Inc20
FM Taxi21
Lucky 7 Taxi Service Inc22
Metro Senior Ride23
Uber & Lyft24
Intercity Public Transit
Jefferson Lines25
Regional Transportation Providers
North Dakota26
Minnesota28

# **Development of FM Ride Source**

The FM Ride Source Directory provides the metropolitan area of Fargo and West Fargo, North Dakota and Moorhead and Dilworth, Minnesota with a list of transportation services primarily for people with disabilities and people over age 60. All of the transportation services, including private transportation providers and government supported transit, are available to the public. This information is also available at www.fmridesource.com.

The FM metropolitan area is a regional medical center and a hub of human and social services. The population needing access to these services is growing and transportation is an important part of living independently. This directory is designed to make it easier to find all of the specialized transportation options in one place.

FM Ride Source was first printed in 2010 in place of the Directory of Transportation Services published annually by Fargo-Moorhead Metropolitan Council of Governments (MetroCOG) since 1978. This is a joint mobility management project of Fargo-Moorhead Metro Area Transit (MATBUS) and MetroCOG. MATBUS is jointly operated by the Cities of Fargo and Moorhead. Any questions or comments may be directed to the MATBUS Mobility Manager at **701-476-5967.** 

The information in this directory may change between printings. It is best to contact the transportation provider for the most up to date information regarding their service.

While the cities of Fargo and Moorhead strive to make the information in this directory as timely and accurate as possible, the cities of Fargo and Moorhead make no claims, promises, or guarantees about the accuracy, completeness, or adequacy of the contents of this document, and expressly disclaims liability for errors and omissions in the contents of this document. No warranty of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, or fitness for a particular purpose.

References in this directory to any specific commercial product, process, or service, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation, or favoring by the cities of Fargo or Moorhead.

#### 2-1-1

We are pleased to partner with FirstLink to include 2-1-1 as a resource for people seeking a list of transportation options - as well as information on other community services - 24 hours a day/7 days a week.

**All you have to do is press 2-1-1** on your telephone and you will discover contact information for specialized transportation and health and human service providers in the area. 2-1-1 callers in North Dakota and Clay County, Minnesota will be connected to FirstLink HotLine, which provides confidential listening and support in addition to information and referral. You can call 2-1-1 anytime 24 hours a day/7 days a week. Explore the FirstLink database by clicking the Community Resources button at **www.myfirstlink.org.** 

**Contact information only** is provided when calling 2-1-1. *You will be responsible for calling the transportation provider if you want to arrange a ride to your destination.* 

2-1-1 also offers Active Military member support, Veteran support and Military Family member support. In addition, call specialists are trained in crisis intervention. If you or someone you know is suicidal, please call the National Suicide Prevention Lifeline at 1-800-273-8255 (TALK).

# Community Resources for Information, Outreach, and Advocacy

# **Freedom Resource Center for Independent Living:**

People with disabilities in the FM area and throughout the surrounding ND/MN region, call 701-478-0459. Ask about home ramp building programs and other resources in the metro area.

# Lakes and Prairies Community Action Partnership:

Moorhead and Dilworth senior citizens, call 218-291-5857.

**Valley Senior Services:** Fargo and West Fargo senior citizens, call 701-293-1440.

# NDAD (North Dakota Association for the

**Disabled):** Fargo, West Fargo, Moorhead individuals of all ages. Financial assistance for individuals with physical disabilities needing accessible transportation. Call 701-281-8215 for a financial assistance application.

# **1 Priority Transportation**

**Contact:** 701-850-9229

Mon-Fri, 8:00am - 6:00pm

**Email:** 1 prioritytransportation@gmail.com

**Service Hours:** Mon-Fri, 6:00am - 6:00pm

Weekends - by appointment

**Purpose:** Non-emergency wheelchair and stretcher transportation service.

**Type of Service:** Individual service directly from origin to destination

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but is not required.

**Eligibility Requirements:** No paperwork for Private Pay. If Medical Assistance, need authorization.

#### **Cost of Ride**

Metro Area Wheelchair User Trip	
One-way	\$20.00
Round trip	\$40.00
Weekend	+\$10.00
Hospital discharge	\$30.00
Out of town	\$20.00 + \$2.50/mile
ND Medicaid	Yes
MN Medicaid	No
Cost for PCA	None

**Vehicle Type:** Vans with ramps and stretcher vans.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Assistance to/from the riders location with the building and assistance with packages. Driver does not assist with stairs.

# **Anytime Transportation**

• **Contact:** 701-232-3322

Mon-Fri, 7:00am - 5:00pm

**Service Hours:** Mon-Thu, 5:00am - 9:00pm

Fri, 5:00am - 6:00pm Sat, 5:00am - 5:00pm 24-hour stretcher service Scheduled wheelchair\*

**Purpose:** Non-emergency stretcher and wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

# O Cost of Ride Metro Δrea

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One-way	\$20.00
Round trip	\$40.00
Hospital discharge	\$30.00
Out of town	\$20.00 + \$2.50/mile
ND Medicaid	Yes
MN Medicaid	Yes

**Vehicle Type:** Vans with ramps and stretcher vans.

Lifts/Ramps: Yes.

Cost for PCA

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages.

None

<sup>\*</sup> Rides need to be scheduled before 5:00pm Mon-Fri.

# **CareAVan**

**Contact:** 701-235-6699 or 800-500-6699 •

24 Hours a Day, 7 Days a Week

**Email:** careavan2626@gmail.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Non-emergency stretcher and wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

# Eligibility Requirements: None.

#### **Cost of Ride**

Metro Area Wheelchair User Trip	
One-way	\$25.00
Round trip	\$50.00
Metro Area Stretcher Trip	
One-way	\$70.00
Round trip	\$140.00
Out of Town Wheelchair Trip	\$25.00 + \$2.50/mile
Out of Town Stretcher Trip	\$70.00 + \$2.50/mile
ND Medicaid	No
MN Medicaid	No
IVIIV IVIGUICAIU	INO
Cost for PCA	None

**Vehicle Type:** Mini Vans with ramps and stretcher only vans.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Assistance to/from rider's location within the building and assistance with packages.

**Other:** Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information*.

# **FM Mobility Care**

**Contact:** 701-235-5450

24 Hours a Day, 7 Days a Week

**Website:** www.fmmobilitycare.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Non-emergency wheelchair and stretcher transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

#### **Cost of Ride**

One-way	\$20.00
Round trip	\$40.00
Out of town trips	+ \$2.33/mile
ND Medicaid	Yes
ND Wedicald	162
MN Medicaid	Yes
Cost for PCA	None
Cost to bring one guest	None

**Vehicle Type:** Vans with wheelchair lifts.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages. Drivers do not assist with stairs.

**Other:** Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information.* 

# **Handi-Wheels Transportation**

**Contact:** 701-232-3231

Mon-Fri, 9:00am - 5:00pm

**Email:** tonna@handi-wheels.org

Mon-Fri, 9:00am - 5:00pm

**Website:** www.Handi-Wheels.org

**Service Hours:** Mon-Fri, 6:00am - 6:00pm

Sat, 3:00pm - 6:00pm

**Purpose:** Non-emergency wheelchair transportation

service and ND Medicaid transportation.

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

**Required Notice:** Reservations are required by noon the day before the scheduled ride. Rides scheduled for Monday must be called in by noon Friday.

Eligibility Requirements: Regular Ride or Medical Ride: Passenger must have a physical, cognitive, or emotional disability. Medicaid Ride to Access Medical Care: Rider must be Medicaid eligible. Rides are provided free-of-charge to the passenger and Medicaid is billed on their behalf. If there is client recipient liability, the passenger will be billed \$15 per trip.

#### Cost of Ride

Regular One-way	\$11.00
Regular Round trip	\$22.00
Non-Medicaid Medical	
One-way	\$15.00
Round trip	\$30.00
ND Medicaid	Yes
MN Medicaid	No
Cost for PCA	None**

<sup>\*\*</sup> Only one personal care attendant allowed per passenger.

**Vehicle Type:** Vans with wheelchair lifts. Weight limit for lift is 600 pounds.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location and assistance with packages.

# Lift or Ramp Equipped

# Lakes Medi-Van Inc.

**Contact:** 218-847-1729

24 Hours a Day, 7 Days a Week

Email: dlmedivan@hotmail.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** To service people with disabilities.

**Type of Service:** Non-Emergency medical transportation.

**Required Notice:** 24 Hours Notice.

**Eligibility Requirements:** No paperwork if Private

Pay. If Medical Assistance, need authorization.

#### **Cost of Ride**

Fargo-Moorhead	and Rural	I MN Whee	elchair
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One-way \$25.00 + \$3.10/mile Round trip \$25.00 + \$2.10/mile

7 County Twin Cities Metro Area Wheelchair

One-way \$35.00 + \$3.10/mile Rount trip \$35.00 + \$2.20/mile

\$45.00 + #3.10/mile

After Hours Trip \$43.00 + #3.10/11llk (each way)

\$70.00 loading fee

Fargo-Moorhead + \$20 attendant fee

and Rural MN Stretcher + \$3.10/mile

+ φ3.10/111116

7 County Twin Cities \$80.00 loading fee Metro Area Stretcher + \$30 attendant fee

+ \$3.10/mile

ND Medicaid Stretcher Only

MN Medicaid Yes

Cost for PCA None

Vehicle Type: Mini-Vans with lifts and ramps.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Door-thru-door assistance.

# **MATBUS Fixed Route**

• **Contact:** 701-232-7500

Mon-Fri, 6:00am - 11:15pm Sat, 7:00am - 11:15pm

**Email:** transit@matbus.com

**Website:** www.matbus.com

**Service Hours:** Mon-Fri, 6:15am - 11:15pm

Sat, 7:15 am - 11:15pm

**Purpose:** Buses that travel on predetermined or fixed routes on regular schedules in Fargo, West Fargo, Moorhead and Dilworth.

**Type of Service:** Public Transit System.

**Required Notice:** Printed and online bus schedules identify when the buses will be on specific routes.

**Eligibility Requirements:** Discount fare available for people with disabilities, people age 60 and older, and Medicare card holders. Show the driver a Medicare card (red, white and blue card) or a MATBUS special user card for a discounted fare.

Applications for a special user card are available online or at the MATBUS Ground Transportation Center (GTC) located at:

502 NP Ave

Fargo ND 58102

Call: 701-232-7500

Free rides for veterans with a "Service Connected" picture ID.

Continued on next page

# MATBUS Fixed Route CONTINUED

#### **Cost of Ride**

Adult Ride	
Single Ride	\$1.50
30 Day Pass	\$40.00
Diagount Dido	
Discount Ride	
Single Ride	\$0.75
30-day Pass	\$26.00
Elderly 60+	
Disabled	
Youth	
Medicare Card Holders	

#### Free Ride

TICCITICC	
Child (birth to preschool)	Free w/ adult
Disabled veterans	Free***
NDSU, MSUM, MSCTC, and Concordia U-Pass	Free***

ND Medicaid	No
MN Medicaid	No

Cost for PCA None\*\*\*\*

**Vehicle Type:** Buses with ramps and wheelchair securements.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Required to secure wheelchair or scooter in the bus. Will call out stops and main intersections over the internal loudspeaker upon request.

<sup>\*\*\*</sup> Must have "Service Connected" or current college I.D.

\*\*\*\* If determined necessary by a medical professional. Approval for a
PCA must be designated on the rider's special user card.

# MAT (Metro Area Transit) Paratransit

**Contact:** 701-235-4464

Mon-Fri, 8:00am - 4:30pm

**Email:** paratransit@matbus.com

Mon-Fri, 8:00am - 4:30pm

**Website:** www.matbus.com

Service Hours: Mon-Fri, 6:00am - 11:15pm

Sat, 7:00am - 11:15pm Sun, 7:00am - 5:00pm

**Purpose:** Non-emergency lift equipped transportation service for people who are functionally unable to use the MATBUS fixed route in Fargo, West Fargo, Moorhead and Dilworth

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

**Required Notice:** Reservations must be made at least one day before the scheduled ride. Reservations are accepted up to seven days prior to the scheduled ride.

**Eligibility Requirements:** A person who is functionally able to use the fixed route bus, which includes getting to the bus stop (including with a mobility device), using the ramp equipped bus, and navigating the fixed route system, might not be eligible for Paratransit.

Applications are available online and at:

Metro Area Transit (MATBUS)

650 23rd St N

Fargo ND 58102

	Eligibility Req.	No paperwork for private pay. If medical assistance, need authorization	No	N <sub>O</sub>	No	No	o <sub>N</sub>
	Gost within Metro Area	One Way: \$20, Round Trip: \$40 Weekend: +\$10 Hospital Discharge: \$30 Out Of Town: \$20 + \$2.50/mi	One Way: \$20 Round Trip: \$40 Hospital Discharge: \$30	Wheelchair One Way: \$20 Wheelchair Round Trip: \$40 Stretcher One Way: \$60 Stretcher Round Trip: \$120	\$4.50 + \$1.60/mile	One Way: \$20 Round Trip: \$40	\$4.50 + \$1.55 per mile
	MN Medicaid	o Z	Yes	o N	N	Yes	Tes
	ND Medicaid	Yes	Yes	No	Yes	Yes	Yes
Guide	Vehicle Lift/ Ramp	Yes	Yes	Yes	N O	Yes	No
Quick Reference Guide	Service Hours  Mon-Fri 6:00am - 6:00pm Weekends - by anoninment	Mon-Fri 6:00am - 6:00pm Weekends - by appointment	Mon-Thu, 5:00am - 9:00pm Fri, 5:00am - 6:00pm Sat, 5:00am - 5:00pm	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	24 Hours
	Office Hours	Mon-Fri 8:00am - 6:00pm	Mon-Fri 7:00am - 5:00pm	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	
	Phone Number	701-850-9229	701-232-3322	701-235-6699 or 800-500-6699	701-235-5535	701-235-5450	701-353-2222
	Transportation Provider	1 Priority Transportation	Anytime Transportation	CareAVan	Doyles Yellow Checker Cab, Inc.	FM Mobility Care	FM Taxi

Yes

Medical One Way: \$11.00 Medical Round Trip: \$22.00

2

Yes

Yes

Mon-Fri, 6:00am - 6:00pm Sat, 3:00pm - 6:00pm

Mon-Fri 9:00am - 5:00pm

701-232-3231

Handi-Wheels Transportation

No	Yes	N <sub>o</sub>	For discount ride only	Yes	Yes	No No	No	Yes
Varies		\$4.50 + \$1.60/mile. + \$0.50/additional person	Single ride \$1.50 Discount Single Ride: \$0.75	\$3.00	Aged 60+: \$3.00	\$25.00	Varies	Uber; \$2.00 + \$0.25/minute + \$1.50/mile Lyft, \$1.50 + \$0.25/minute + \$.75/mile
No	Yes	No	N O	No	o N	Yes	No	No
N N	Stretcher Only	No	<u>8</u>	No	O N	No	No	No
Yes	Yes	No	Yes	Yes	N N	Yes	Yes	No
24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	Mon-Fri, 6:15am - 11:15pm Sat, 7:15 am - 11:15am	Mon-Fri, 6:00am - 11:15pm Sat, 7:00am - 11:15am Sun, 7:00am - 5:00pm	Mon-Fri, 7:15am - 4:00pm West Fargo and Moorhead/Diworth Mon-Fri, 7:15am - 5:30pm, Fargo	Mon-Sat, 6:00am - 6:00pm	Mon-Fri, 6:00am - 6:00pm	24 Hours a Day, 7 Days a Week
24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	Mon-Fri 6:00am - 11:15pm Sat 7:00am - 11:15pm	Mon-Fri 8:00am - 4:30pm	Mon-Fri 7:00am - 5:30pm	24 Hours a Day, 7 Days a Week	Mon-Fri 7:00am - 6:00pm	24 Hours a Day, 7 Days a Week
701-293-1222 Toll Free: 800-451-5333	218-847-1729	701-235-1717	701-232-7500	701-235-4464	701-356-7433	701-364-1700	218-998-3002 or 1-866-998-3002	
Jefferson Lines	Lakes Medi-Van Inc.	Lucky 7 Taxi Service Inc.	MATBUS Fixed Route	MAT (Metro Area Transit) Paratransit	Metro Senior Ride	Ready Wheels	Transit Alternatives	Uber & Lyft

Local:

# MAT (Metro Area Transit) Paratransit continued

Eligibility can be permanent, temporary, or conditional and is determined within three weeks of receiving a complete application and verification from an approved professional.

#### **Cost of Ride**

One-way	\$3.00
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None
Cost for guest	\$3.00

**Vehicle Type:** Lift equipped vans. Lift weight limit is 800 pounds.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Door through first door service and assistance with two packages.

# **Ready Wheels**

**Contact:** 701-364-1700

24 Hours a Day, 7 Days a Week

**Website:** www.fmambulance.com

**Service Hours:** Mon-Sat, 6:00am - 6:00pm

Purpose: Non-emergency wheelchair transportation

service.

**Type of Service:** Individual service directly from origin

to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

Eligibility Requirements: None.

#### **Cost of Ride**

One-way	\$25.00
ND Medicaid	No
MN Medicaid	Yes
Cost for PCA	None

**Vehicle Type:** Vans with lifts. Lift weight limit is 800 pounds.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building.

# **Transit Alternatives**

**Contact:** 218-998-3002 or 1-866-998-3002 o

Mon-Fri, 7:00am - 6:00pm

**Website:** www.paiff.org

**Service Hours:** Mon-Fri, 6:00am - 6:00pm

**Purpose:** Commuter service to Fargo-Moorhead MATBUS Ground Transportation Center and grocery shopping trips from senior housing developments in Moorhead and Dilworth. More services may be added in the future

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination. Grocery shopping trips are scheduled on a weekly basis from senior housing developments in Moorhead and Dilworth.

**Required Notice:** No notice for Clay County. Two days notice for Otter Tail County.

**Eligibility Requirements: None** 

#### **Cost of Ride**

	See table on next page.		
ND Medicaid		No	
MN Medicaid		No	
Cost for $PC\Delta$		None	

**Vehicle Type:** Buses with lifts. Weight limit for lift is 600 pounds.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Door to first door service.

#### **Routes:**

# **Highway 10 Commuter Route:**

Departs Detroit Lakes Kmart at 6:05am (\$5.00 each way)

Departs Audubon at 6:15am (\$4.90 each way)

Departs Lake Park at 6:20am (\$4.75 each way)

Departs Hawley at 6:30am (\$4.25 each way)

Departs Glyndon at 6:40am (\$3.00 each way)

Departs Dilworth at 6:45am (\$2.00 each way)

Arrives at MATBUS GTC at 7:00am

Departs GTC at 7:05am to the Veterans Administration (VA)

Return Rides Depart GTC at 5:00pm

#### **194 Commuter Route:**

Departs Fergus Falls Shopko at 5:37am (\$5.00 each way)
Departs Fergus Falls Walmart at 5:48am (\$5.00 each way)
Departs Rothsay Truck Stop at 6:08am (\$3.50 each way)
Departs Barnesville Cenex at 6:27am (\$3.00 each way)
Departs Sabin Trinity Lutheran at 6:45am (\$2.50 each way)
Arrive at MATBUS GTC at 7:05am
Departs GTC at 7:07am to Veterans Administration
Return Rides Depart GTC at 5:07pm

# **Moorhead Sunday Route:**

Please call for more information.

# **Doyles Yellow Checker Cab, Inc.**

**Contact:** 701-235-5535

24 Hours a Day, 7 Days a Week

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Taxi service in the Fargo-Moorhead metro area.

Type of Service: Individual service directly from origin

to destination.

**Required Notice:** One Hour in advance.

Eligibility Requirements: None.

#### **Cost of Ride**

\$4.50 + \$1.60 per mile

ND Medicaid Yes
MN Medicaid No

Cost for PCA \$1.00 per person

Vehicle Type: Mini Vans.

**Lifts/Ramps:** No.

**Driver Assistance Provided:** None.

# **FM Taxi**

**Dispatch Phone:** 701-353-2222

Service Hours: 24 Hours

Purpose: Taxi Services for the Fargo, Moorhead, and to

surrounding areas if needed.

**Type of Service:** Transportation for individuals from

their origin to their requested destinations.

**Required Notice:** anywhere from 10 mins to 1hour. Advanced scheduling accepted.

**Eligibility Requirements:** None. Rides From hotels to airports 10% discount

#### **Cost of Ride**

\$4.50 +	\$1.55	per mile
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Wait Time	\$0.66 per min. or \$40.00 an hour
ND Medicaid	Yes
MN Medicaid	Yes
Cost for PCA	\$1.00
Children 12 and under free.	

**Vehicle Type:** Vary. Let us know if you have a preference.

Lifts/Ramps: No.

**Driver Assistance Provided:** limited and varies on driver. If there is a special need please inform us.

# Lucky 7 Taxi Service Inc.

**Contact:** 701-235-1717

24 Hours a Day, 7 Days a Week

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Taxi service in the Fargo-Moorhead metro area.

**Type of Service:** Individual service directly from origin to destination. Airport service provided daily.

**Required Notice:** Service within one hour of call. Advanced scheduling is accepted.

**Eligibility Requirements:** None. Senior citezens and college students with a college ID qualify for a 10% discount.

#### **Cost of Ride**

\$4.50 + \$1.60 per mile\*\*\*\*\*

ND Medicaid	No
MN Medicaid	No

Cost for PCA \$0.50 per person

\*\*\*\*\* Add \$0.50 for each additional person who shares the ride. Children under age 12 ride free with paying adult.

**Vehicle Type:** Lincoln Town Cars and mini vans (no ramps).

Lifts/Ramps: No.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages.

**Other:** Lucky 7 Limousine Service has three lift equipped vehicles with seating capacity for 14 to 24 passengers. Call 701-232-8763 for more information.

# **Metro Senior Ride**

Metro Senior Ride Service can accommodate medical, dental and eye appointments, shopping, visiting and other personal needs on a first-call, first-serve basis.

**Please call 3-5 days in advance to ensure your ride reservation.** We look forward to your call.

**Contact:** 701-356-7433

Office Hours:

Mon-Fri, 7:00am - 4:30pm

**Ride Hours:** For Fargo, Moorhead, Dilworth and West Fargo begin at

7:30am. Call by 4:00pm for ride home.

**Fares:** \$3.00 per one way ride

\$1.00 per one way ride to any of our Valley Senior Services dining sites.

Punch Cards: 10 punch for \$30 • 20 punch for \$60

**Website:** www.valleyseniorservices.org

**Purpose:** Door to door transportation for people age 60

and over.

**Eligibility Requirements:** Must be age 60 or older for discounted fare of \$3.00. Individual must be able to walk and enter vehicle under their own power.

#### **Cost of Ride**

People Age 60 and Over	\$3.00
General Public	\$23.00
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None

**Vehicle Type:** Mini Vans

Lifts/Ramps: No.

**Driver Assistance Provided:** Door to door service.

# **Uber & Lyft**

**Contact:** 24 Hours a Day, 7 Days a Week

**Email:** support@uber.com

24 Hours a Day, 7 Days a Week

Website: www.uber.com

www.lyft.com/cities/fargo-nd

Service Hours: 24 Hours a Day, 7 Days a Week

**Purpose:** Uber and Lyft are smart-phone apps that allow you to request a ride at the touch of a button.

**Type of Service:** On-demand transportation.

**Required Notice: Uber:** 5-10 minutes before ride is needed. **Lyft:** You can schedule a ride to arrive up to 7 days before your pickup window.

**Eligibility Requirements:** Users need to set up an account with a credit card on file.

#### **Cost of Ride**

**Uber:** \$2.00 + \$0.25/minute + \$1.50/mile **Lyft:** \$1.50 + \$0.25/minute + \$.75/mile

ND Medicaid	No
MN Medicaid	No
Cost for PCA	None

**Vehicle Type: Uber:** 4-door sedans, 2005 and newer. **Lyft**: Cars have 4 external door handles and at least five total seat helts

Lifts/Ramps: No.

**Driver Assistance Provided: Varies.** 

# **Jefferson Lines**

• Contact: Local: 701-293-1222

Toll Free: 800-451-5333

24 Hours a Day, 7 Days a Week

**Email:** info@jeffersonlines.com

24 Hours a Day, 7 Days a Week

**Website:** www.JeffersonLines.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Intercity bus transportation serving 13 Midwest states with connections to points and places across the continental United States, Canada, and Mexico.

**Type of Service:** Coach and Charter bus transportation service.

**Required Notice:** Make reservations online at www.JeffersonLines.com or by calling 800-451-5333.

**Eligibility Requirements:** None. People age 62 and over are eligible for a 5% discount.

#### **Cost of Ride**

varies	
ND Medicaid	No
MN Medicaid	No

#### Cost for PCA

Companions may receive a 25% discount on tickets if purchased three days in advance

**Vehicle Type:** Buses.

Lifts/Ramps: Yes.

**Driver Assistance Provided:** Boarding/de-boarding buses, luggage, transfers, and storage and retrieval of mobility devices.

# **Regional Transportation Providers**

# North Dakota

# **Benson County Transportation:**

**Phone:** 701-438-2192

#### **Community of Care Cass County:**

(Serving rural Cass County North Dakota)

Casselton Office: Phone: 701-347-0032

**Toll Free:** 866-347-0032

**Arthur Office:** Phone 701-967-8502

**Toll Free:** 877-815-8502

**Website:** www.communityofcarend.com

**Email:** rebecca@communityofcarend.com

Rides are available Monday through Friday dependent on volunteers' availability.

# **James River Community Center (Jamestown):**

(Stutsman, Wells and Sheridan Counties)

**Phone:** 701-252-2882

**Website:** www.jamesriverseniors.org

**Email:** jrsc@csicable.net

No Moorhead service; mainly for medical appointments and shopping trips to Fargo.

## **Nelson County Transit:**

**Phone:** 701-322-5557 **Toll Free:** 800-747-4782

**Email:** caroljoynct@gmail.com

We go to Fargo the third Friday of each month.

# **Pembina County Meals and Transportation:**

**Phone:** 701-454-6586

Email: pcmt@polarcomm.com

Rides for medical appointments upon request.

26

# **Regional Transportation Providers**

**South Central Adult Services:** (Barnes, LaMoure, Foster, Logan, McIntosh, Griggs and Emmons Counties)

# Main Office and Valley City:

Phone: 701-845-4300 Toll Free: 800-472-0031

**Valley City Taxi:** 701-840-1406 **LaMoure County:** 701-883-5088 **Foster County:** 701-652-3257

**Logan, McIntosh and Emmons Counties:** 

701-731-0072

**Griggs County:** 701-789-7155

**Website:** www.southcentralseniors.org

**Email:** pat@southcentralseniors.org

A vehicle from Valley City travels from Valley City to Fargo five days per week. If requested, the bus will stop in Tower City, Buffalo and Casselton. Reservations must be made the day prior to traveling to Fargo.

# **Valley Senior Services:**

**Main office:** Phone: 701-293-1440

Toll Free: 877-827-1916

**Cass County:** 701-356-7433 or 877-827-1916 **Grand Forks:** 701-636-5953 or 800-845-1715 **Ransom County:** 701-683-3131 or 877-857-3743

**Richland County:** 701-642-3033

 Sargent County:
 701-683-3131 or 877-857-3743

 Steele County:
 701-636-5953 or 800-845-1715

 Trail County:
 701-636-5953 or 800-845-1715

**Website:** www.valleyseniorservices.org

**Email:** info@valleyseniors.org

# **Walsh County Public Transit:**

**Phone:** 701-284-7980

**Email:** pl1@polarcomm.com

We go to Fargo the second Monday of each month.

# **Regional Transportation Providers**

# Minnesota

#### **NorthLink Mobility:**

**Phone:** 320-333-1594

**Website:** www.northlinkmobility.com

**Email:** george@northlinkmobility.com

Non-ambulance stretcher transport.

#### **Paul Bunyan Transit:**

(Beltrami, Lake of the Woods and Roseau Counties)

**Bemidji** 218-751-8765 **Roseau & Warroad** 218-463-3238 **Baudette** 844-452-0307

**Website** www.paulbunyantransit.com

**Email** info@paulbunyantransit.com

#### **Rainbow Rider Transit:**

(Douglas, Grant, Pope, Stevens, Todd, and Traverse Counties)

**Phone:** 320-283-5061 **Toll Free:** 800-450-7770

**Website:** www.rainbowriderbus.com

Rides upon request only.

#### **Transit Alternatives:**

(Clay, OtterTail and Wilken Counties as well as Fargo-Moorhead)

**Phone:** 218-998-3002 **Toll Free:** 866-998-3002

# **Tri-Valley Opportunity Council, T.H.E Bus:**

(Mahnomen, Red Lake, Norman, Polk, Marshall, Pennington, Kittson and Clearwater Counties)

 Phone:
 218-935-2560

 Toll Free:
 800-201-3432

**Website:** www.tvoc.org

**Email:** transit@tvoc.org

28

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Contact the MATBUS Mobility Manager at **701.476.5967** or **transit@matbus.com** to request additional directories or this directory in an alternative format.

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# FM Ride Source

FMridesource.com701-476-5967